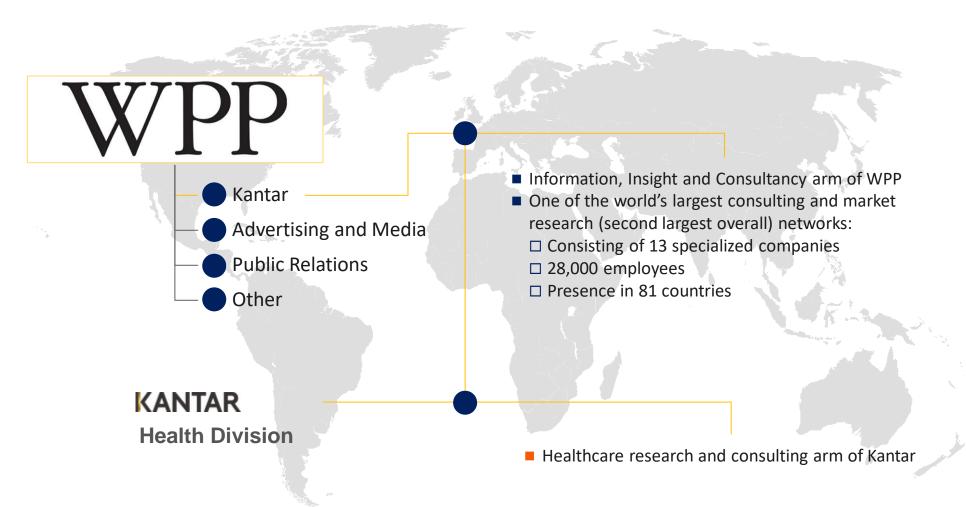


Part of the largest Marketing Services Agency in the World



We Integrate Clinical & Technical Expertise With Our Offerings Throughout The Development & Commercialization of Pharmaceuticals



Clinical & Scientific Services

- Pipeline Prioritization
- Asset Evaluation
- KOL Insight
- Competitive Conference Intelligence
- Due Diligence



HEOR

- PRO Development & Validation
- Observational Studies
- Conjoint Analysis
- Non-Interventional Studies



Epidemiology

- Custom Epidemiology
- Extensive Oncology Epi Expertise
- · Epi Database G7



Market Access / Commercial Strategies

- Government Policy & Trends
- Pricing & Reimbursement
- Oncology Market Access



Forecasting

- · Integrated Custom Forecasting
- Demand Assessment and Valuation.
- Patient Flow
- Forecast Architect Oncology Tool



Marketing Insights

- Strategic Commercialization Research
- Inline Brand Optimization
- Patient Journey



Stakeholder Management

- Sales Force Effectiveness
- Physician Experience
- Brand Management and Tracking
- Corporate Reputation



Risk Management & Safety Surveillance

- Phase IV Studies
- Non-Interventional Safety Studies



Agenda

What is driving change in health

The activated health consumer

The change this is driving

Womb to tomb





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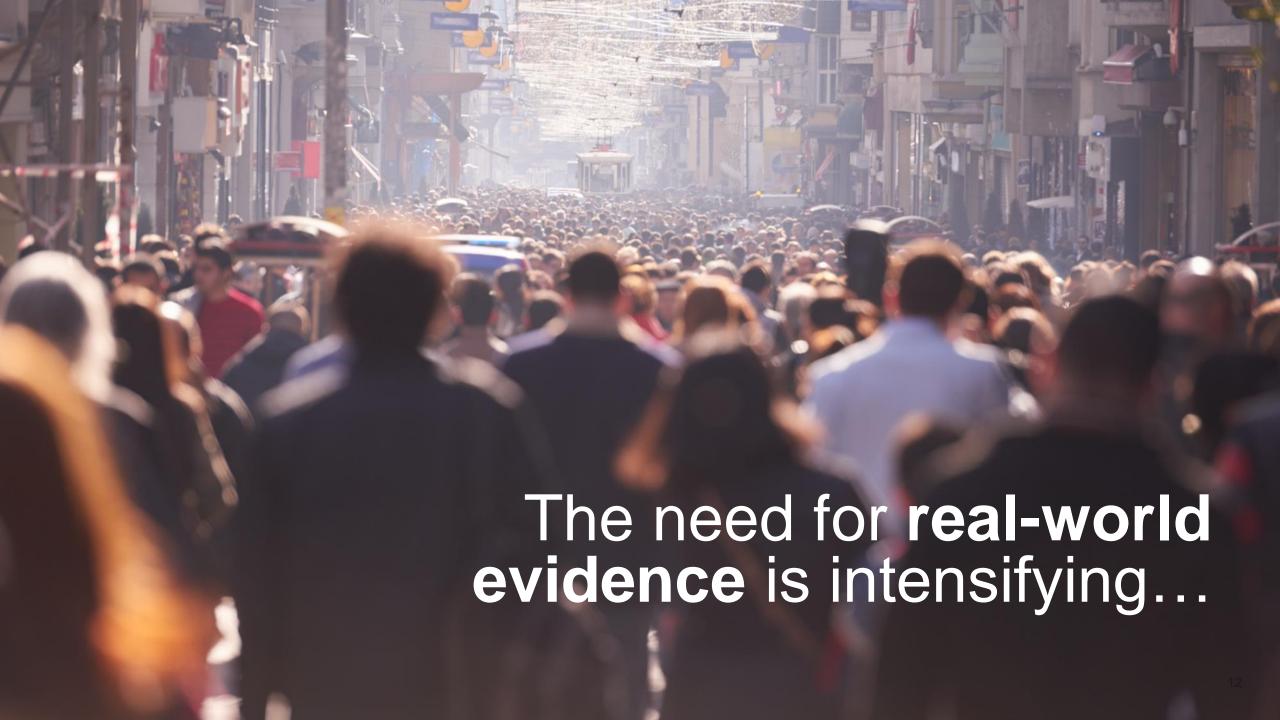














Introducing Patient Activation Measure® Segmentation





A 10 question measure that assesses a person's self-management ability or activation



Globally validated with 400+ published studies. Used by 200+ organizations in 20+ countries



Four distinct activation levels reside along a 100 point empirically derived scale

Level 1 Level 2 Becoming aware, Disengaged and but still struggling overwhelmed Individuals are passive Individuals have some and lack confidence. knowledge, but large Knowledge is low, goalgaps remain. They orientation is weak and believe health is largely adherence is poor. Their out of their control, but perspective: "My doctor can set simple goals. is in charge of my Their perspective: "I

health."

Level 3 Taking action

Individuals have the key facts and are building self-management skills.

They strive for best practice behaviors, and are goal-orientated..

Their perspective: "I'm part of my health care team"

Level 4 Maintaining behaviors and pushing further

Individuals have adopted new behaviors, but may struggle in times of stress or change. Maintaining a healthy lifestyle is a key focus: "I'm my own advocate"

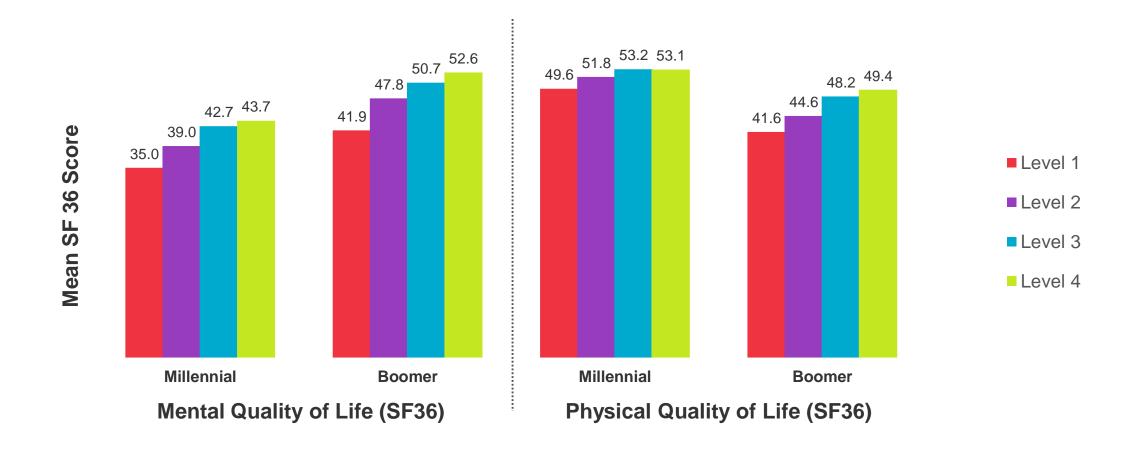


The value of a **single point change** in PAM score is significant and understood with precision, as is the shift between PAM Levels

could be doing more"

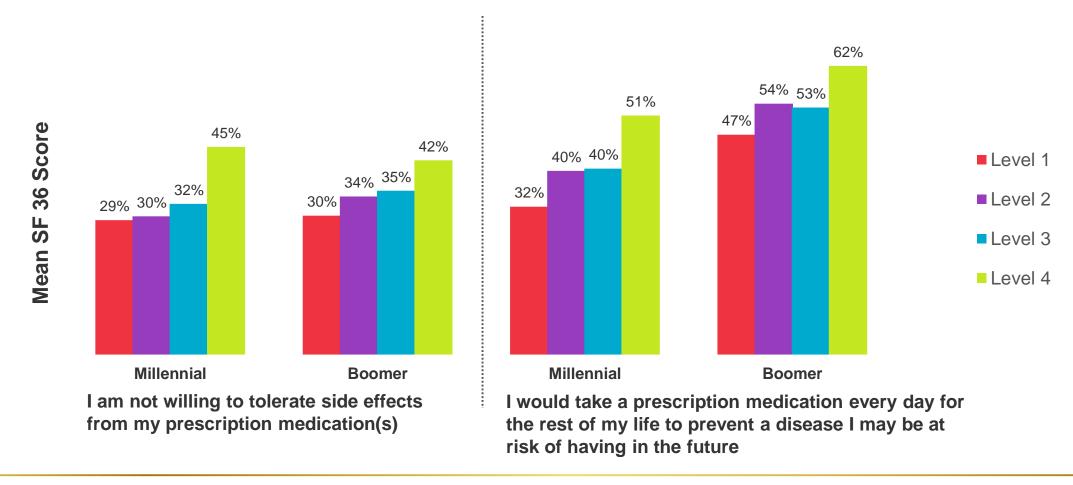


Humanistic Outcomes such as Health Related Quality of Life increase as Patient Activation level increases



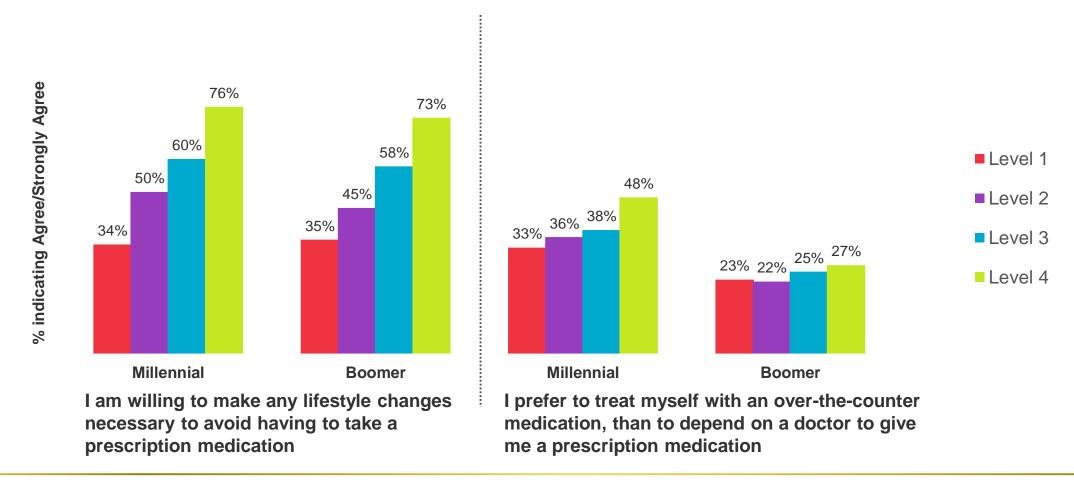


Higher activated consumers seek to avoid intolerance but are willing to rely on Rxs if it presents an opportunity to prevent a disease





Higher activation associates with a greater willingness to make lifestyle changes to avoid medication with no difference by generation





Japan and China – results are consistent the higher the PAM categories the better the outcomes

Japan

- Bivariate results of Japanese adults by PAM level (1-4) showed that higher activation levels were associated with:
 - Higher: mean age, % married, % retired, % college educated, household income, mean exercise days, and currently taking steps to lose weight. <u>Lower</u>: obesity and smoking rate
- In terms of outcomes, higher PAM scores were associated with:
 - Higher MCS scores. Lower activity impairment
- Level 1 adults were least likely to visit a healthcare provider, and least likely to get an annual check-up.
- Higher activated T2D patients had:
 - Higher Rx satisfaction (results not graphed). Lower HbA1c levels (results not graphed)

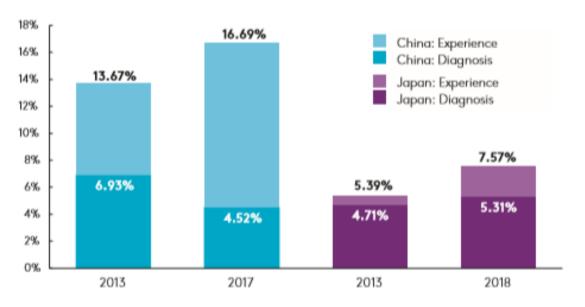
China

- Bivariate results of Chinese (urban) adults by PAM level (1-4) showed that higher activation levels were associated with:
 - Higher: mean age, % married, household income, and mean exercise days.
- In terms of outcomes, higher PAM scores were associated with:
- Higher MCS and PCS scores. <u>Lower work</u> productivity impairment
- Higher activated T2D patients had:
 - Higher MCS and PCS scores
- In China, the proportion of adults taking steps to lose weight did not differ by PAM levels (unlike the results in Japan, which show higher activated adults are more likely to take steps to lose weight than less activated adults).
- The multivariable analyses generally matched the bivariate results. That is, even after adjusting for covariates, the results remained consistent and higher PAM categories were associated with better outcomes.



On mental health...

Figure 1. Proportion experienced and diagnosed of mental disorder in China and Japan in 2013 and 2017/2018.



Respondents who self-reported of being diagnosed with mental disorders (any of anxiety, attention deficit disorder attention deficit hyperactive disorder, depression, generalized anxiety disorder, panic disorder, phobias, post-traumatic stress disorder, or social anxiety disorder) were included in the analysis, and compared to respondents without any mental conditions.

Figure 2. <u>China</u> in 2017: HRQoL of patients diagnosed with mental disorders and respondents without mental disorders.

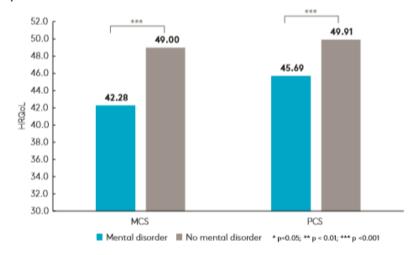
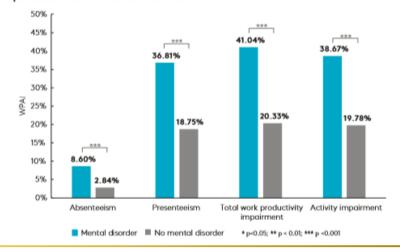


Figure 5. <u>China</u> in 2017: WPAI of patients diagnosed with mental disorders and respondents without mental disorders.







How is this transforming the way we shop



#1: THE GLOBAL PICTURE

A stable global economy is transferring at-home consumption to out-ofhome moments, meaning fewer main meal occasions—especially in Spain, France and the UK.



#2: THE HEALTHY SNACKING BOOM

While habits vary in different markets, there is an indisputable shift towards snacking—with a focus on perceived health benefits. People are beginning to balance intake throughout the day, rather than the more traditional breakfast-lunch-dinner split.



#3: BREAKFAST ROUTINES REMAIN

Habits may differ by country, but routines are set. There are multiple breakfast menus globally, so understanding cultural nuances and context is the key to finding growth.



#4: THE SIMPLIFICATION OF MENUS

People are spending less time cooking at home and are simplifying their menus—with a huge impact for categories positioned as dessert occasions. Convenience is a major driver, too, offering vast potential for ready-to-eat solutions.



#5: RAPIDLY CHANGING DRINKS CHOICES

Health consciousness lies at the centre of lactose and sugar reduction, and subsequently other benefits are appearing in products—including hydration, natural and homemade, plant-based, and even fermented and probiotics. As a result, beverages is one of the most fragmented categories, with blurred lines between products and needs.





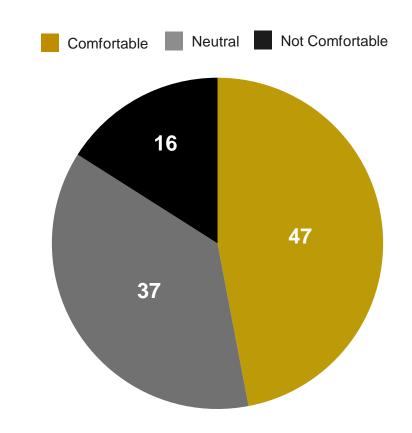


Are consumers willing to share their data?

Comfort in sharing details with an insurance company

of those who are active are comfortable in sharing their exercise and food intake details

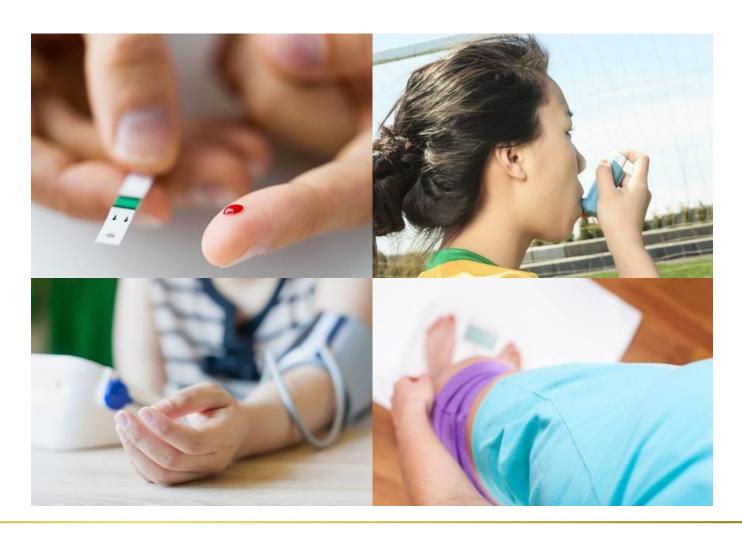




Connectivity gives consumers and HCPs access to real time heath and lifestyle data

Internet connected

- Asthma inhalers
- Blood pressure monitors
- BMI scales
- Pills
- Blood glucose meters

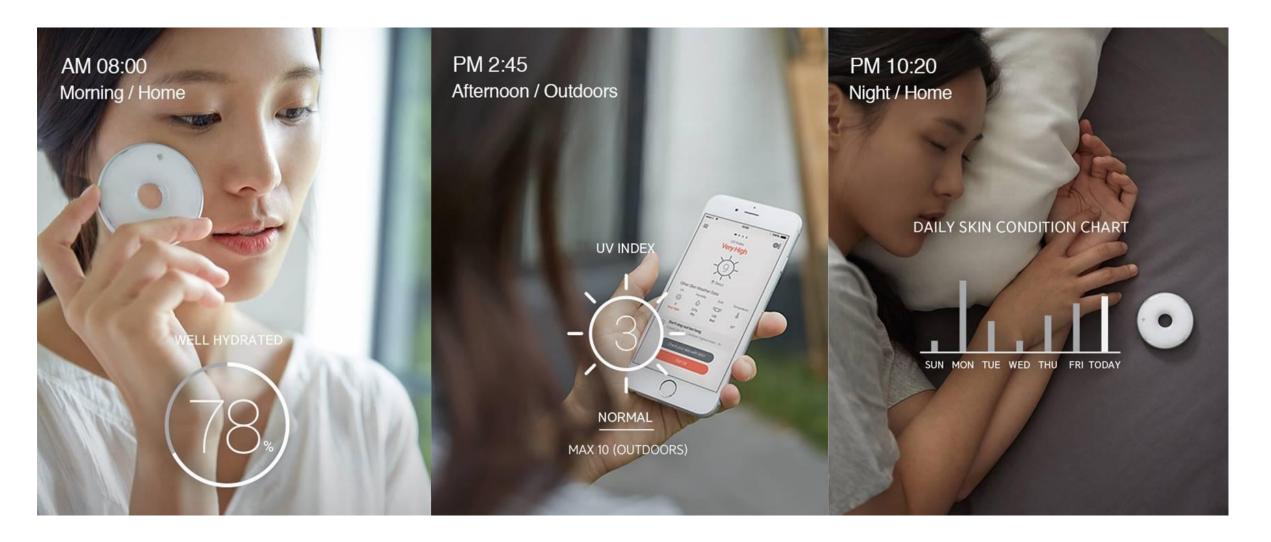


Oral hygiene – and parental care

- Internet connected toothbrushes
- Monitor duration, strength and effectiveness of your and your children's brushing



Enhancing skincare





What's just around the corner (or already here)?

- Consumer empowerment (and democratization) of healthcare
- Brand and customer experience are interwoven in building consumer relationships...and it is a reciprocal relationship
- Customers are curating how the brand and experience fits into their world
- It is critical for us to understand the consumer ecosystem to prioritize intersections where health needs and interventions meet
- Womb to Tomb monitoring and customer relationships
- Increased involvement in their own health and their healthcare decision making – leveraging mHealth





All research is conducted in accordance with the requirements of our Quality System, which confirms to ISO 20252:2012 the International Standard for Market Research, Certification Number: 1019

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